## Our customers are at the heart of all we do

## Video transcript

1. No matter what goes on, we always look out for each other.
2. Because I've had help for so long, it feels good to give it back again.
3. I love the community, I'm passionate about what we can do for our children.
4. I've lived in social housing since 2009.
5. And I'm just a normal person.
6. I'm visually impaired.
7. Doesn’t let me stop me.
8. I’ve got my lovely Abby.
9. We’re in Blacon in Chester, and this place is my home.
10. I wouldn’t want to live anywhere else.
11. It’s the Three Hills Community Garden, and we grow veg.
12. Just make sure things are run right in the garden.
13. And try to get funding to get things done in the garden.
14. I want to make my community better for the people that live here.
15. That’s parsley – we have some spare in there so we can just plant that.
16. It’s been good for me mentally, and things like that.
17. I used to have a drinking problem, but now I’ve got it under control.
18. I don’t stress out anymore.
19. I’ve learned so much, just by being part of this.
20. It’s our local community notice board.
21. It means that people are never far away from the information of what’s going on in their hometown.
22. It was one of the best things I ever did.
23. Bye, Dave.
24. I’ve learned how to chair a meeting.
25. I’ve learned that chang can be effected from within.
26. Sanctuary are literally everywhere in Torbay.
27. The staff that I’ve come across are all so passionate about working for Sanctuary.
28. It’s amazing.
29. If I’ve ever needed help, there’s always been somebody from Sanctuary to give me a hand.
30. They want to make communities better and safer.
31. I want to help other communities feel like this does.
32. If you want to have a voice, this is your opportunity to do it.
33. Yeah, considering I never used to talk to people and things like that.
34. Whereas now, I’ll take to anybody.
35. I can see the changes that have been made, and they make me so proud.
36. Towns, cities, communities, can be amazing places if you just step up and take the initiative.